

How to access My North American Company website



Issued by North American Company for Life and Health Insurance®

Visit the website at my.NorthAmericanCompany.com

You can access your contract information 24 hours a day, seven days a week.

- Annual statements
- Contract values
- Current interest rates
- Notification of contract events
- Transaction history
- Access to tax documents

Follow these five easy steps to access my.NorthAmericanCompany.com today.

Step 1

From your internet browser go to my.NorthAmericanCompany.com. If you have not registered, click on **Login**, then **Register** at the bottom of the login window.

If you have already registered, please enter your username and password, and go to step 5.

Step 2

Select "Policyholder" and enter your policy number and Social security number, and click **Next Step**.

Step 3

You will be prompted to set up security questions and a password. Please fill in all the required fields and click **Register**.

Step 4

Registration Successful

Your login was successfully created.

First Name:
Last Name:
Username:
Email Address:

You can now login to the NorthAmericanCompany.com website.

Login

A registration confirmation page will appear.
Click **Login** to access the North American website.

Step 5

The screenshot shows the North American Company client website dashboard. At the top, there is a search bar, a 'My Profile' link, and a 'Logout' button. Below the navigation bar, there are tabs for 'Accounts' and 'Inbox'. The main content area features a 'Good Morning' greeting and a prompt: 'What would you like to do today?'. There are two summary cards: 'Annuity Summary' and 'Life Summary'. The Annuity Summary card shows a 'Total Accumulation Value' of \$12,715.09. The Life Summary card shows a 'Total Death Benefit' of \$100,000.00. Both cards include a 'Revert to Classic View' link at the bottom.

Congratulations you have successfully logged into the client website.



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Verification code at login for NorthAmericanCompany.com

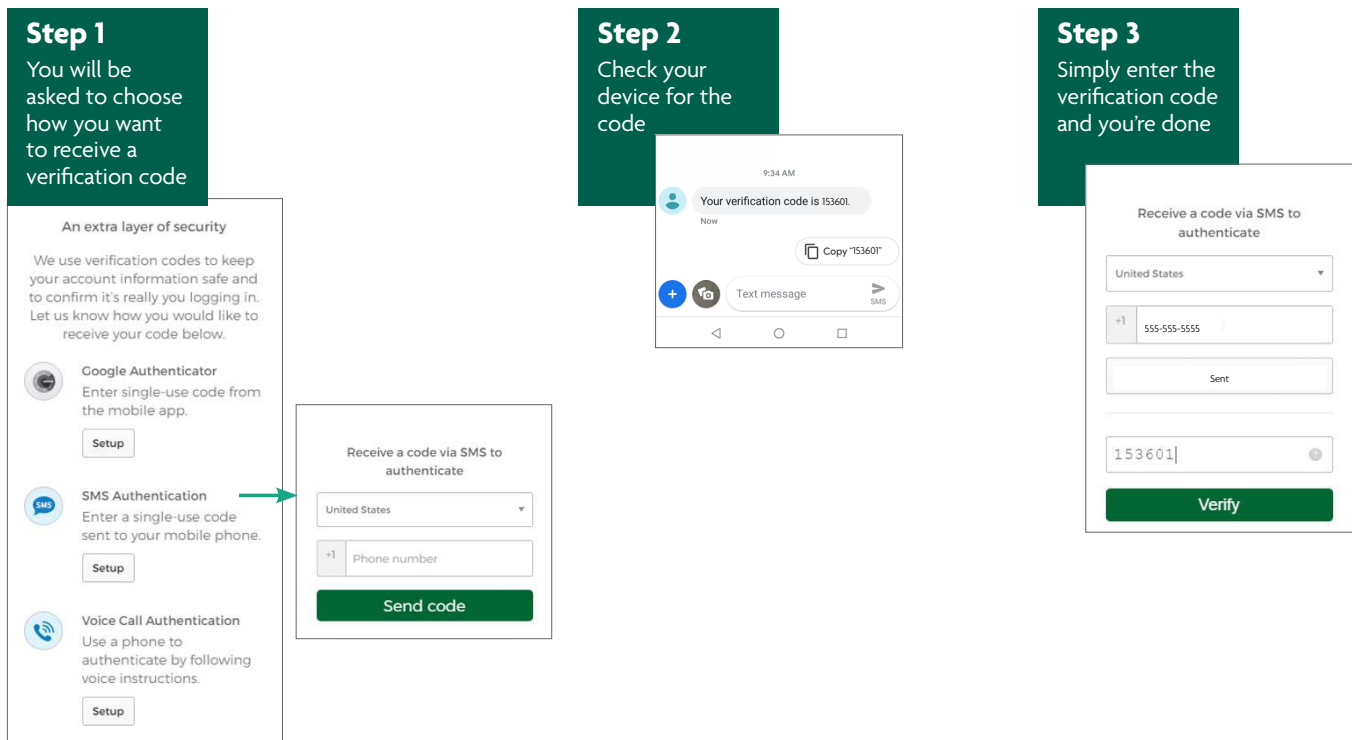
To protect our clients and financial professional's personal data, when logging into NorthAmericanCompany.com, we've added an extra layer of security to help confirm the user identity.

It's easy. Here's how it works.

Upon first login on every device - PC, tablet, or cell phone:

- Users will be prompted to have a verification code sent to them.
- Upon receipt, users can input the code to complete the login process.

Remember: if users haven't accessed their account for more than 90 days, users will be prompted to request a verification code again.



Should you have any questions or concerns please feel free to contact us at:

Annuity Customer Contact

AnnuityCorrespondence@sfgmembers.com
(866) 322-7069

Life Customer Contact

LifeCorrespondence@sfgmembers.com
(877) 872-0757

Office hours are 7:30 a.m. to 5:00 p.m. (Central Time) Monday through Thursday and 7:30 a.m. to 12:30 p.m. (Central Time) on Friday.



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