

# How to access My North American Company website



Issued by North American Company for Life and Health Insurance®

## Visit the website at [my.NorthAmericanCompany.com](http://my.NorthAmericanCompany.com)

You can access your contract information 24 hours a day, seven days a week.

- Annual statements
- Contract values
- Current interest rates
- Notification of contract events
- Transaction history
- Access to tax documents

Follow these five easy steps to access [my.NorthAmericanCompany.com](http://my.NorthAmericanCompany.com) today.

## Step 1



From your internet browser go to [my.NorthAmericanCompany.com](http://my.NorthAmericanCompany.com). If you have not registered, click on **Login**, then **Register** at the bottom of the login window.

If you have already registered, please enter your username and password, and go to step 5.

## Step 2

Select “Policyholder” and enter your policy number and Social security number, and click **Next Step**.

## Step 3

You will be prompted to set up security questions and a password. Please fill in all the required fields and click **Register**.

## Step 4

### Registration Successful

Your login was successfully created.

First Name:  
Last Name:  
Username:  
Email Address:

You can now login to the NorthAmericanCompany.com website.

Login

A registration confirmation page will appear.  
Click **Login** to access the North American website.

## Step 5

The screenshot shows the North American Company client website dashboard. At the top, there is a search bar and a 'Logout' button. Below the navigation bar, there are tabs for 'Accounts' and 'Inbox'. The main content area features a 'Good Morning' greeting and a prompt: 'What would you like to do today?'. There are two summary cards: 'Annuity Summary' and 'Life Summary'. The Annuity Summary card shows a Total Accumulation Value of \$12,715.09. The Life Summary card shows a Total Death Benefit of \$100,000.00. A 'Revert to Classic View' link is visible at the bottom of the dashboard.

Congratulations you have successfully logged into the client website.



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# Verification code at login for NorthAmericanCompany.com

To protect our clients and financial professional's personal data, when logging into NorthAmericanCompany.com, we've added an extra layer of security to help confirm the user identity.

## It's easy. Here's how it works.

Upon first login on every device - PC, tablet, or cell phone:

- Users will be prompted to have a verification code sent to them.
- Upon receipt, users can input the code to complete the login process.

**Remember:** if users haven't accessed their account for more than 90 days, users will be prompted to request a verification code again.

**Step 1**  
You will be asked to choose how you want to receive a verification code

An extra layer of security  
We use verification codes to keep your account information safe and to confirm it's really you logging in. Let us know how you would like to receive your code below.

- Google Authenticator  
Enter single-use code from the mobile app.  
[Setup](#)
- SMS Authentication**  
Enter a single-use code sent to your mobile phone.  
[Setup](#)
- Voice Call Authentication  
Use a phone to authenticate by following voice instructions.  
[Setup](#)

Receive a code via SMS to authenticate

United States

+1 Phone number

[Send code](#)

**Step 2**  
Check your device for the code

9:34 AM  
Now  
Your verification code is 153601.  
Copy "153601"

+1 555-555-5555  
Send

153601

[Verify](#)

**Step 3**  
Simply enter the verification code and you're done

Should you have any questions or concerns please feel free to contact us at:

### Annuity Customer Contact

AnnuityCorrespondence@sfgmembers.com  
(866) 322-7069

### Life Customer Contact

LifeCorrespondence@sfgmembers.com  
(877) 872-0757

Office hours are 7:30 a.m. to 5:00 p.m. (Central Time) Monday through Thursday and 7:30 a.m. to 12:30 p.m. (Central Time) on Friday.



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