# How to access My North American Company website



Issued by North American Company for Life and Health Insurance®

#### Visit the website at my.NorthAmericanCompany.com

You can access your contract information 24 hours a day, seven days a week.

· Annual statements

- Contract values
- Notification of contract events
- Transaction history
- Follow these five easy steps to access my.NorthAmericanCompany.com today.
- Current interest rates
- Access to tax documents

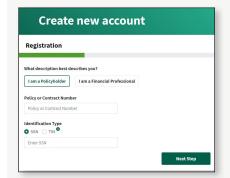
#### Step 1



From your internet browser go to my.NorthAmericanCompany.com. If you have not registered, click on **Login**, then **Register** at the bottom of the login window.

If you have already registered, please enter your username and password, and go to step 5.

### Step 2



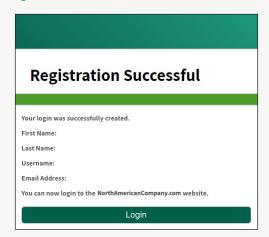
Select "Policyholder" and enter your policy number and Social security number, and click **Next Step**.

## Step 3

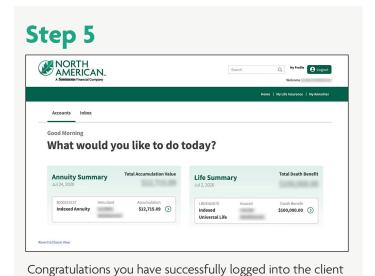


You will be prompted to set up security questions and a password. Please fill in all the required fields and click **Register**.

## Step 4



A registration confirmation page will appear. Click **Login** to access the North American website.





website.

Sammons Financial® is the marketing name for Sammons® Financial Group, Inc.'s member companies, including North American Company for Life and Health Insurance®. Annuities and life insurance are issued by, and product guarantees are solely the responsibility of, North American Company for Life and Health Insurance.

# Verification code at login for NorthAmericanCompany.com

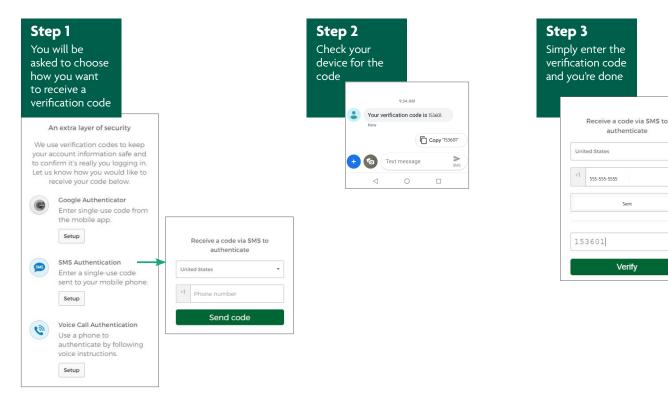
To protect our clients and financial professional's personal data, when logging into NorthAmericanCompany.com, we've added an extra layer of security to help confirm the user identity.

#### It's easy. Here's how it works.

Upon first login on every device - PC, tablet, or cell phone:

- Users will be prompted to have a verification code sent to them.
- Upon receipt, users can input the code to complete the login process.

**Remember:** if users haven't accessed their account for more than 90 days, users will be prompted to request a verification code again.



Should you have any questions or concerns please feel free to contact us at:

#### **Annuity Customer Contact**

AnnuityCorrespondence@sfgmembers.com (866) 322-7069

#### **Life Customer Contact**

LifeCorrespondence@sfgmembers.com (877) 872-0757

Office hours are 7:30 a.m. to 5:00 p.m. (Central Time) Monday through Thursday and 7:30 a.m. to 12:30 p.m. (Central Time) on Friday.



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